

**BACHELOR IN HOTEL MANAGEMENT (BIHM)**

00474

**Term-End Examination**

**June, 2014**

**BHY-045 : HOUSEKEEPING MANAGEMENT - II**

*Time : 3 hours*

*Maximum Marks : 100*

*Note : Attempt any five questions. All questions carry equal marks.*

1. "Interior Decoration is an important aspect in enhancing appearances". Discuss this statement with particular reference to the principles of design. 20
2. Classify paints and explain them briefly with examples. Explain the different color schemes. 20
3. Explain the different types of carpets with the help of a flow chart. While selecting carpet for your hotel, what points would you keep in mind ? 20
4. (a) What is the importance of accessories in a guestroom ? Discuss any two accessories used in hotel guestrooms. 10+10=20  
(b) Classify furnitures as per their utilization in public areas of hotels.
5. How would you classify lighting on the basis of direction ? While designing the hotel. Explain with the help of diagrams. 20

6. Draw and explain the inventory record for room linen. 20
7. (a) What is a budget ? Explain the different types of budget. 10+10=20  
(b) Classify expenses and discuss how they may be controlled in the housekeeping department.
8. List the tasks and procedures involved in a typical refurbishing and renovation programme. 20
9. Describe the following types of wallcoverings : 5x4=20  
(a) Paints  
(b) Wood  
(c) Leather  
(d) Metal  
(e) Fabric
10. Define the following terms (any ten) : 10x2=20  
(a) Anaglypta  
(b) Average Pile Density  
(c) Chroma  
(d) Lincrusta  
(e) Gauge  
(f) Parquet  
(g) Quarry Tiles  
(h) Resilience  
(i) Supaglypta  
(j) Swags  
(k) Tufts  
(l) Value
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