

M.A. IN PSYCHOLOGY (MAPC)

Term-End Examination

00162

June, 2014 .

MPCE-031 : ORGANISATIONAL BEHAVIOUR

Time : 2 hours

Maximum Marks : 50

Note : Attempt any *five* questions. All questions carry equal marks. Answer each question in not more than 500 words.

1. 'Organisation is a function of machines, brains, cultures and political systems.' Justify the statement. 10
2. How do you define motivation ? Explain the different characteristics and process of motivation. 2+8
3. Critically evaluate the theory of Maslow's hierarchy of needs and Alderfer's ERG theory and state their relevance as content theories of motivation. 10
4. Write short notes on the following in about 250 words each : 5+5
 - (a) Comparative analysis of the models of Organisational Behaviour
 - (b) Schedules of Reinforcement

5. What are the different approaches of leadership ?
Also explain the different factors/components of leadership. 5+5
6. Discuss the nature of management and different managerial functions. 10
7. Explain the steps for effective training approach for team and the different techniques of training a team. 10
8. Write short notes on any *two* of the following in about 250 words each : 5+5
- (a) Ethics in Organisational Behaviour
 - (b) Employee ownership
 - (c) 12 C's of Team building
9. What do you understand by the term 'workplace conflict' ? What are the different techniques of resolving workplace conflict ? 2+8
10. Discuss the two factor theory of Herzberg in organisational context. 10
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