POST GRADUATE DIPLOMA IN HIGHER EDUCATION MANAGEMENT (PGDHEM)

Term-End Examination

June, 2013

MES-073 : TECHNOLOGY AND CHANGE MANAGEMENT

Time : 3 hours

Maximum Weightage: 70%

Note : (i) All the questions are **compulsory**. (ii) All the questions carry **equal** weightage.

 Answer the following question in about 600 words :

Explain the term, 'change readiness'. Describe the role of change agents for attaining it.

OR

Discuss three technological devices that facilitate class room teaching and two technologies that facilitate self learning.

2. Answer the following question in about 600 words.

Discuss the concept and objectives of Intellectual Property Rights (IPRs).

OR

Discuss the term 'innovation' in the context of educational institutions. Discuss the need for being innovative in educational institutions.

- **3.** Write short note on *any four* of the following in about 150 words each.
 - (a) Networked libraries
 - (b) Copyright
 - (c) Sustainable transition
 - (d) Forces of change
 - (e) Organisational Barriers to change
 - (f) Life cycle of technology
- 4. Answer the following question in about 600 words.

Technology mediated instructions require change from the traditional chalk and talk method of teaching. Discuss the steps to be taken for bringing about such a change in an educational institution.