

**MASTER OF ARTS (EDUCATION)**

**Term-End Examination**

**June, 2013**

**MES-043 : ORGANISATIONAL BEHAVIOUR**

*Time : 3 hours*

*Maximum Weightage : 70%*

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**Note :** *All questions are compulsory. All questions carry equal weightage.*

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1. Answer the following question in about **600 words**.

Discuss the various approaches of organisational behaviour in your opinion, which approaches the most suitable for an educational institutions ?  
Give arguments in support of your answer.

**OR**

Explain the concept of self management ?  
Describe the social skills required by an individual for self management.

2. Answer the following question in about **600 words**.

Describe different models of decision making.  
Discuss their implications for educational management.

**OR**

Explain different modes of communication.  
Discuss their role in educational institutions.

3. Answer *any four* of the following questions in about *150 words* each.

- (a) What is the difference between a team and a group ?
- (b) Explain goal setting theory of motivation.
- (c) Describe the characteristics of transformational leaders.
- (d) Explain avoidance-approach style of conflict management.
- (e) What are the functions of communication in a social system ?
- (f) Describe the types of decision making educational institutions engage in.

4. Answer the following question in about *600 words*.

What is interpersonal relationship ? Describe the steps you would take as a principal for maintaining healthy interpersonal relationships in your school.

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