

M.A. IN APPAREL PRODUCTION MANAGEMENT
(MAAPM)

Term-End Examination

June, 2013

MFM-020 : ORGANIZATIONAL BEHAVIOUR
AND HRM

Time : 3 hours

Maximum Marks : 100

- Note :
- (i) There are two sections A and B.
 - (ii) Attempt **any three** questions from section A and **any two** questions from section B.
 - (iii) All questions carry **equal** marks.

SECTION - A

(Do **any three** questions.)

1. Define HRM. Explain its functions and objectives. 20
2. Define recruitment and selection process, point out various resources of recruitment. 20
3. Explain the need and objectives of training and further discuss the process of evaluating training programme. 20
4. "Compensation Management plays a vital role in various aspects of HRM" - Discuss. 20
5. Explain the terms : 4x5=20
 - (a) Job description
 - (b) 360 degree appraisal system
 - (c) Transfer
 - (d) Promotion

SECTION - B

(Do *any two* questions.)

6. Define Organisational behaviour along with its importance in any organization. 20
 7. What is team ? Why they are significant ? 20
 8. "Beauty lies in the beholder". Explain the statement along with the perception process. 20
 9. Write short notes on (*any 3*) : 20
 - (a) Grapevine
 - (b) Morale indicators
 - (c) Dimensions of attitude
 - (d) Maslow's need hierarchy
-