

00347

**MBA IN INTERNATIONAL HOSPITALITY  
MANAGEMENT**

**Term-End Examination**

**June, 2013**

**MHY-014 : TRAINING AND DEVELOPMENT**

*Time : 3 hours*

*Maximum Marks : 100*

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**Note :** (i) *Attempt any five questions.*  
(ii) *All questions carry equal marks.*

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1. Write notes on : 10x2=20
  - (a) Cross culture training
  - (b) Inspirational training
  
2. Explain in brief : 10x2=20
  - (a) Concept of Training
  - (b) Training process of stakeholders in training programme
  
3. Write down a detailed note on the various attributes and factors which influence the learning process. 20
  
4. Put a light on the concept of ROI in training along with the process of calculating ROI in training. 20

5. Explain the criteria and approaches for Evaluation of training. 20
  6. Explain Role Playing and Business Games as training methods. 20
  7. Discuss the various principles of evaluation of training. 20
  8. Write down in detail about the various training aids. 20
  9. Explain the role of Seminars and Group discussion in Training. 20
  10. What are the various points to be considered while developing training modules ? 20
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