

**MASTER OF BUSINESS ADMINISTRATION
(EVERONN) (MBAEV)**

Term-End Examination

June, 2013

02800

MCN-043 : HUMAN RESOURCE MANAGEMENT

Time : 3 hours

Maximum Marks : 100

Note : All questions carry equal marks. Attempt any five questions.

1. Explain in detail with examples, how does an Objective Need Analysis translate into an effective Training program for an organization ? 20
2. Describe the various types of off-the-job training methods. What kind of training program would you plan for newly hired 'Bank Tellers' to do their job effectively ? 20
3. Explain selection process using a flow-chart diagram. 20
4. Write short notes on :
 - (a) Feasibility of HR planning and its significance. 10
 - (b) Performance Appraisal and Potential Appraisal. How different and similar are they ? 10

5. Differentiate between Recruitment and Selection process. What are their challenges and benefits ? Explain in detail. 20
 6. Describe various steps involved in a Training Cycle. 20
 7. Define competency and explain competency mapping as a valid and reliable tool to recruit ideal candidates. 20
 8. Describe in detail alternate models for handling labour issues during shortage and surplus situations. 10+10
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