P.T.O.

MCT-011

MASTER OF BUSINESS ADMINISTRATION (MBACT)

Term-End Examination June, 2013

MCT-011: THE MANAGEMENT PRINCIPLES AND APPLICATION

Time: 3 hours Maximum Marks: 100 Note: Attempt any five questions. 1. Define management and describe its essential 20 functions. Give arguments for and against professionalisation of management. 2. What are planning premises? What are their 20 different types? How does correct assessment of planning premises help in preparation of reliable plans? 3. What are the causes of emergence of informal 20 groups? In what way a manager should handle these groups for the benefit of the organisation? Explain McGregor's Theory X and Theory Y. How 4. 20 is this theory an improvement over traditional view that employees can be motivated by paying them more money?

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- Explain principal barriers to managerial 20 5. communication. Suggest measures for removing them. Write explanatory note on requisites of a 20 (a) 6. good control system. Explain the concept of strategy. (b) Define directing. What are its characteristics? 20 7. Describe the principles of directing. How can directing be made more effective?
 - Write a comprehensive note on 'Management by Exception', and its benefits.