

**MASTER OF BUSINESS ADMINISTRATION  
(MBACN)**

**Term-End Examination**

**June, 2013**

**MCN-009 : HUMAN RESOURCE MANAGEMENT**

*Time : 3 hours*

*Maximum Marks : 100*

*Note : Answer any five questions. All questions carry equal marks.*

1. Define Human Resource Management. Discuss the major activities undertaken by the HR managers in an organisation. 20
2. Briefly discuss the importance of selection process. What are the different types of Job interviews ? 20
3. Discuss any two types of human resource training. 20
4. What are the objectives of performance appraisal ? Explain the steps involved in appraisal process. 20

5. Write short notes on :
- (a) Types of interview 10
  - (b) Stages of employee socialisation 10
6. "Occupational Safety and Health Administration (OSHA) plays a significant role in effective management of human resources". Justify the statement. 20
7. Explain the terms extrinsic rewards and intrinsic rewards. How can an effective compensation programme increase the competency level of employees in an organisation ? 20
8. Define orientation. How is a formal orientation programme conducted ? 20
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