

**MASTER OF BUSINESS ADMINISTRATION
(BANKING AND FINANCE) MBABFEV**

Term-End Examination

June, 2013

**MCN-021 : I.T. IN BANKING OPERATIONS AND
FINANCIAL SECTOR**

Time : 3 hours

Maximum Marks : 100

Note : Attempt any five questions. All questions carry equal marks.

1. (a) "Business process automation technologies are being increasingly used by many companies to improve the efficiency of both internal processes as well as of e-services offered to customers". Elucidate with the help of a suitable example. 10+10
- (b) How ERP System improves Quality and Enhance Productivity ? Elucidate with the help of a suitable example.
2. (a) What are Network Topologies ? Explain them briefly. 10+10
- (b) What are the ways by which software quality create attention to requirements activities ?

3. (a) What do you mean by Dynamic Currency Conversion ? Briefly explain. **10+10**
(b) Explain the term Standing Instruction and Recurring Payments (SIRP).
4. What do you mean by Global Processing System ? What are the role of the Global Data-Processing and Forecasting Systems (GDPFS) in a Corporate world ? Explain with the help of a suitable example. **20**
5. Distinguish between *any two* of the following : **10+10**
(a) Credit Card and Debit Card
(b) Secured Loans and Unsecured Loans
(c) Internet Banking and Conventional Banking
6. Explain the following Acronym : **4x5=20**
(a) EMI
(b) BYOD
(c) ISO
(d) KYC
7. Briefly Comment on *any two* of the following : **10+10**
(a) Demand and divisibility are not the only criteria.
(b) Data discovery best practices can provide organizations with a winning strategy for handling requests for electronically stored information.

- (c) To address e-mail retention challenges, many agencies are considering implementing electronic record keeping technology, instead of paper-based systems.

8. Write Short Notes on *any two* of the following :

- (a) E-Banking **10+10**
(b) Payment Gateway
(c) Shopping Cart
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