MANAGEMENT PROGRAMME

Term-End Examination June, 2012

MS-95: RESEARCH METHODOLOGY FOR MANAGEMENT DECISIONS

Time: 3 hours

Maximum Marks: 100

(Weightage 70%)

Note: (i) This question paper contains two sections.

Section-A and Section-B.

- (ii) Attempt any four questions from Section-A, each carrying 20 marks.
- (iii) Section-B is compulsory and carries 20 marks.

SECTION - A

- 1. What is meant by formulation of a research problem? What does it involve? Why should the selected research problem be formulated?
- 2. Listed below are some objects of varying degree of abstractness. Suggest the properties of *any one* of these objects that can be measured by each of the four basic types of scales of measurement.
 - (a) Customers in a retail store
 - (b) Preference for a particular equity share.

- 3. What is a Semantic Differential Scale? What does it measure? Explain the three major underlying dimensions measured by a Semantic Differential Scale.
- 4. What is the need of reviewing literature for research? What kinds of literature should a researcher review and for what purpose?
- 5. Define a research report and explain its purpose. Describe briefly the various elements included in a research report.
- 6. Write short notes on any two of the following:
 - (a) Eigen Values
 - (b) Non -Sampling errors
 - (c) Ordinal Scale
 - (d) Factorial Design

SECTION - B

7. The following data shows employee's rates of defective work before and after a change in wage incentive plan. Compare the following two sets of data to see whether the change lowered the defective units produced. Use the 0.10 level of significance.

Before 8 7 6 9 7 10 8 6 5 8 10 8

After 6 5 8 6 9 8 10 7 5 6 9 8

(Given , the tabulated value required for comparison is 0.3770)