

00761

**POST GRADUATE DIPLOMA IN
EDUCATIONAL MANAGEMENT AND
ADMINISTRATION (PGDEMA)**

Term-End Examination

June, 2012

MES-046 : HIGHER EDUCATION

Time : 3 hours

Maximum Weightage : 70%

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- Note :** (i) *All questions are compulsory.*
(ii) *All questions carry equal weightage.*
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1. Answer the following question in about 600 words :

What do you understand by staff development ?
Mention and discuss the major components of staff development.

OR

Discuss the importance of management of various resource centres in an educational institution.

2. Answer the following question in about 600 words.

Discuss the major functions of management in higher education institutions.

OR

What do you understand by 'diversity management' ? Mention the factors that affect diversity in higher education and how should they be managed.

3. Answer *any four* of the following questions in about **150** words each.
- (a) Importance of human resource management in higher education.
 - (b) Procurement process of material resources
 - (c) Government as educational leader
 - (d) Balanced scorecard for higher education institution.
 - (e) Management of Resource Centres.
 - (f) Educational Services under GATS.

4. Answer the following question in about **600** words.

Do you think the teaching-learning process will change in the globalised education ? How will this influence the teachers ?
