

**M.A. IN FASHION RETAIL MANAGEMENT
(MAFRM)**

Term-End Examination

June, 2012

**MFM-037 : HUMAN RESOURCE
MANAGEMENT**

Time : 3 hours

Maximum Marks : 100

Note : All questions are compulsory.

1. What is HRM ? What are its functions and objectives ? 20
2. Briefly explain the following : 20
 - (a) Organizational Commitment.
 - (b) Job Specifications.
 - (c) Job Description.
3. What is Performance Appraisal ? What are the methods of Appraisal ? 20
4. What do you mean by Job Analysis ? Explain the process of Job Analysis. 20
5. What is stress ? What are the causes of stress in the workplace ? 20