

M.A. IN PSYCHOLOGY (MAPC)

Term-End Examination

June, 2012

00422

MPCE-031 : ORGANISATIONAL BEHAVIOUR

Time : 2 hours

Maximum Marks : 50

Note : Attempt any five questions in all. Each question is to be answered in about 500 words. All questions carry equal marks.

1. Elucidate the general principles and theory of social learning. What are the implications of the theory in work environment ? 5+5=10

2. Explain the steps of an 'organisation behaviour management' programme. What are the outcomes of 'organisation behaviour management' ? 6+4=10

3. Describe Herzberg's two factor theory and its implications in an organisational set up. 10

4. 'Every organization has a Psychological contract and an economic contract with its employees' Justify the statement. Also explain the different types of organization on basis of its primary activity. 4+6=10

5. Comparatively evaluate the different models of organization. 10
6. Write short notes on the following : 5+5=10
- (a) Work motivation
 - (b) Difference between extrinsic and intrinsic motivation
7. What are the different components of Organizational Commitment ? Differentiate between organizational commitment and job satisfaction. 5+5=10
8. Explain the different characteristics of a good leader. 10
9. Write short notes on *any two* of the following : 5+5=10
- (a) Team Building
 - (b) Conflict Resolution Techniques
 - (c) Principles of Change Management
10. Explain the five basic principles of managing change and their applications in an organization. 10
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