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**DIPLOMA IN ELECTRICAL AND
MECHANICAL ENGINEERING
(DEME)**

Term-End Examination

June, 2012

BME-044 : INDUSTRIAL MANAGEMENT

Time : 2 Hours

Maximum Marks : 70

Note : Answer any five questions.

All questions carry equal marks

1. (a) Explain steps in Decision making process.
(b) How many types of Decisions are there ?
Explain. **8+6=14**

2. (a) Describe hierarchy of needs. **6+8=14**
(b) What do you understand by motivation ?
Explain different types of motivators.

3. Explain any four emerging trends in organisation structures. **14**

4. Explain the steps required in design and administration of a training programme. **14**

5. Explain various styles of leaderships. Justify "Leaders are born and not made". 14
6. What are the ten important provisions for safety as per Indian Factory Act ? Explain. 14
7. Write short note on *any four* of the following : 14
- (a) Herzberg Motivation theory
 - (b) Objectives of Organisation Development
 - (c) Payment of wages Act 1936
 - (d) Virtual organisation
 - (e) Decision Making.
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