# BACHELOR OF TECHNOLOGY IN MECHANICAL ENGINEERING (COMPUTER INTEGRATED <br> MANUFACTURING) 

Term-End Examination 01045 June, 2012

BME-013 : PRODUCTION MANAGEMENT
Time : $\mathbf{3}$ hours
Maximum Marks : 70
Note : Attempt any seven questions. All questions carry equal marks. Use of calculator is permitted.

1. (a) Explain the factors affecting the location of $\mathbf{5 + 5}$ warehouse.
(b) A manufacturing firm has three proposals for a product. Either it can be purchased from an outside vendor at Rs. 4.00 per unit or it can be manufactured in - plant. There are two alternatives for in - plant manufacturing. Either, a fully automatic unit is procured, involving fixed cost of Rs. 30,000 and variable cost of Rs. 2.75 per unit. Alternatively, a semi - automatic unit would cost Rs. 20,000 as fixed cost and Rs. 3.00 per unit as variable cost.
Draw a break - even chart for these alternatives. Suggest range of production-volume suited for these alternatives.
2. (a) Compare and contrast 'Push' type of $5+5$ production system with 'Pull' type of production system and justify which one is better.
(b) An activity has a select time of 4.00 minutes per cycle and a calculated normal time of 4.64 minutes per cycle. Allowance is 10 percent.
(i) What was the performance rating factor of the worker studied?
(ii) What is the standard time of the activity ?
3. (a) What is materials management ? How does $5+5$ materials management in a manufacturing operation differ from that in a non manufacturing operation ?
(b) Assume that your stock of sales merchandise is maintained based on the forecast demand. If the distributor's sales personnel call on the first day of each month, compute your forecast sales by each of the three methods here.

|  | Actual |
| :---: | :---: |
| June | 140 |
| July | 180 |
| August | 170 |

(i) Using a simple three - month moving average, what is the forecast for September?
(ii) Using a weighted moving average, what is the forecast for September with weights of $0.20,0.30$ and 0.50 for June, July, and August respectively ?'
4. (a) "You don't inspect quality into a product, 5+5 you have to build it in". Discuss the implications of this statement.
(b) A steel company faced the following demand for its products during past few months. Presently, the company is using last years corresponding monthly sales as this year forecast.

| Month | Forecasted <br> Demand <br> (in metric <br> tons) | Actual Demand <br> (in metric ton) |
| :---: | :---: | :---: |
| July | 21100 | 20000 |
| August | 23600 | 22000 |
| September | 22400 | 21000 |
| October | 27500 | 26500 |

Calculate MAD, Biss and tracking signal and interpret them.
5. (a) Explain briefly the major difference between $5+5$ aggregate planning in manufacturing and aggregate planning in services.
(b) Should a firm always attempt to "meet demand" ? Why or why not? Give an example of a situation where a pure planning strategy may be uneconomical from a practical stand point.
6. (a) What factors will you consider for locating $\mathbf{5 + 5}$ any of the following :
(i) a thermal power plant
(ii) a call centre
(iii) a placement agency
(iv) a milk processing plant
(b) Processing times (including setup times) and due dates for six jobs waiting to be processed at a work centre are given in the following table. Determine the sequence of jobs, the average flow time, average job lateness, and average number of jobs at the work centre for each of these rules :
(i) SPT, and
(ii) EDD

| Job | Processing Time <br> (Days) | Due Date <br> (Days) |
| :---: | :---: | :---: |
| A | 2 | 7 |
| B | 8 | 16 |
| C | 4 | 4 |
| D | 10 | 17 |
| E | 5 | 15 |
| F | 12 | 18 |

7. (a) Explain what you undersatnd by the term $5+5$ "Total Quality Management", paying particular attention to the following terms ; quality, supplier - customer interfaces, and process.
(b) A group of six jobs are to be processed through a two - step operation. The first operation involves cleaning and the second involves painting. Determine a sequence that will minimize the total completion time for the group of jobs. Processing times are as follows :

| Processing Time (Hours) |  |  |
| :---: | :---: | :---: |
| Job | work centre - 1 | work centre - 2 |
| A | 5 | 5 |
| B | 4 | 3 |
| C | 8 | 9 |
| D | 2 | 7 |
| E | 6 | 8 |
| F | 12 | 15 |

8. (a) Define productivity. List some factors that can effect productivity and some ways in which productivity can be improved.
(b) A toy manufacturer uses approximately 32,000 silicon chips annually. The chips are used at a steady rate during the 240 days a year that the plant operates. Annual holding cost is Rs. 0.60 per chip, and ordering cost is Rs. 24/- . Determine :
(i) The optimal order size
(ii) The number of work days in an order cycle.
9. (a) What are the important elements of JIT $\mathbf{5 + 5}$ manufacturing ? How does JIT system eliminate waste, enforce continuous improvement? What are the benefits of JIT manufacturing ?
(b) What do you understand by ERP ? What are the factors involved in ERP implementation? Explain it's main functions.
10. Write short notes on any five of the following :
(a) Lean manufacturing
$5 \times 2=10$
(b) Preventive Maintenance
(c) Chronic loss
(d) Bill of Materials
(e) Computer Aided process Planning
(f) ABC analysis
(g) ISO 9000
(h) The kanban system
