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B.Sc. (NAUTICAL SCIENCE)

Term-End Examination

June, 2012

BNA-017 : ENGLISH AND HUMAN FACTORS

Time : 2 hours

Maximum Marks : 100

Note : This paper has five questions. Each question carries equal marks. Attempt all questions.

1. Explain the Organizational Structure on Board 20
and list out the duties of the following personnel
on board :
 - (a) 2nd Officer
 - (b) 2nd Engineer Officer
 - (c) Deck Cadet
 - (d) Catering Officer / Chief Cook

2. Write a letter through the master to GM (FP) 20
requesting for early relieving from duties for
attending sister marriage.

3. (a) What are the personal traits that assist in effective functioning on board ? **10x2=20**
- (b) Why is team spirit important on board the ship ?
4. Write short notes on *any two* of the followings : **20**
- (a) Fleet Personnel Department
- (b) Technical Superintendent
- (c) Procedure of Air Travel
- (d) Basic essentials of Personal Hygiene.
5. Life on board is emotionally and psychologically demanding. Justify this statement. **20**

OR

What are the key aspects of communication, and what should you keep in your mind to ensure effective communication ?
