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**ADVANCED CERTIFICATE IN POWER
DISTRIBUTION MANAGEMENT**

Term-End Examination

June, 2012

**BEE-003 : MANAGEMENT OF POWER
DISTRIBUTION**

Time : 3 Hours

Maximum Marks : 100

*Note : Section - A is compulsory. Answer any
ten questions from Section - B and Section - C.*

SECTION - A

1. State whether the following statements are *true* or *false* : **10x1=10**
- (a) Budget is a traditional and widely used control process.
 - (b) The Right to Information act is a step forward in the direction of corporate governance.
 - (c) ISO 9000 is a set of quality standards created by the International Organisation for Standardisation.
 - (d) Servicability is one of the dimensions of Inventory Management.
 - (e) PERT chart is useful for Total Quality Management (TQM)

- (f) KRA is a part of Performance Management System.
- (g) VRS can be planned for consistent under performers.
- (h) Franchisee scheme discourages decentralised management.
- (i) Inter - group conflict increases innovation.
- (j) Now - a - days DPRs serve utilities internal accounting purpose.

SECTION -B

Answer *any ten* questions :

10x3=30

2. Differentiate between preventive maintenance and condition based maintenance.
3. Why is Arbitration required ?
4. What do you mean by Benchmarking ?
5. What are the benefits of Automatic Meter Reading ?
6. What should Qualifying Requirements for Bidders specify ?
7. What are the areas which need special care while formulating the terms of the contract ?
8. How is payback period of a project calculated ?
9. What are the emerging trends of 21st century organisations ?
10. List out the activities involved in DPR preparation.
11. Write a short note on Interest During Construction (IDC).
12. What issues should be addressed while developing scheme for power distribution system ?
13. What is Corporate Governance ?

SECTION -C

Answer *any ten* questions :

10x6=60

14. Mention about the positive and negative consequences of conflict.
15. Distinguish between capital and revenue expenditure.
16. Explain the Franchisee scheme. How can your utility implement it to increase its revenue collection and provide better customer care ?
17. Explain the term 'Halo effect'.
18. What are the factors which can improve motivation and morale of employees ?
19. Discuss about a few important commonly used techniques for managing change.
20. What are the conditions for successful project execution under turnkey contract system ?
21. If your organisation requires restructuring, which type of structure would you choose and why ?
22. What do you mean by IRR of a project ?
23. Define 'Project'. Mention some of the project planning tools which are in use.
24. What do you mean by TQM ?