

**MASTER OF BUSINESS ADMINISTRATION
(NETWORK INFRASTRUCTURE
MANAGEMENT)
(MBANIM)**

Term-End Examination

June, 2012

MCR-007 : HUMAN RESOURCE MANAGEMENT

Time : 3 hours

Maximum Marks : 100

Note : Attempt any five questions.

1. Define Human Resource Management. Discuss the functions and importance of HRM in the contemporary business environment with special reference to India. **20**
2. Write short note on the following : **10 + 10**
 - (a) Competency mapping
 - (b) Human Resource Audit
3. What is Human Resource Development ? What are its objectives ? Describe the qualities of an HRD Manager. **20**
4. What do you understand by training ? Explain the benefits of training from the viewpoint of an enterprise and its employees. **20**

5. "Compensation refers to both extrinsic and intrinsic rewards". Explain this statement and briefly state the objectives that guide the design of compensation system in organisations. 20
6. "An effective grievance handling procedure is preventive rather than curative". Explain. 20
7. Define industrial relations. Explain the objectives and approaches to the study of industrial relations. 20
8. Distinguish between : 10 + 10
- (a) Job Description and Job Specification
 - (b) Job Enlargement and Job Enrichment.
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