00943

MASTER OF BUSINESS ADMINISTRATION (NETWORK INFRASTRUCTURE MANAGEMENT) (MBANIM)

Term-End Examination June, 2012

MCR-001: PRINCIPLES OF MANAGEMENT

Time: 3 hours Maximum Marks: 100

Note:

- (i) Attempt any five questions.
- (ii) All questions carry equal marks.
- 1. What is management by objectives? Explain the importance of MBO and steps in MBO process.

 5+7½+7½
- 2. "Communication is the core of management". 20 In the light of the above statement, explain the importance of communication in management.
- 3. What is motivation? Explain Maslow's Need Hierarchy Theory and Herzberg's Motivation Hygiene Theory. 5+7½+7½
- 4. Explain principles of management as given by 20 Henry Fayol.

- Explain various types of organisation.
 Distinguish line organisation from line and staff organisation.
- Explain the procedure in selection of personnel in an organisation. Describe various methods of providing training for newly recruited staff and staff who needs re-training.
- Explain features of control and its significance in a business firm. Discuss steps involved in the process of control.
- 8. Write short notes on the following: 4x5=20
 - (a) Scientific Management.
 - (b) Distinction between Policy and Procedure
 - (c) Authority from Responsibility
 - (d) Budget and Budget control