

01053

**MASTER OF BUSINESS ADMINISTRATION
(MBACT)**

Term-End Examination

June, 2012

MCT-014 : LEADERSHIP IN ORGANISATION

Time : 3 hours

Maximum Marks : 100

Note : Answer any five questions. All questions carry equal marks.

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1. Narrate the historical development of management indicating the significant milestones. 20
 2. (a) What is organizational behaviour (OB) ? 10
(b) How does understanding of OB help in enhancing performance effectiveness of organization ? 10
 3. Explain in detail Herzberg's Two-Factor Theory and discuss how this theory can be applied to industrial organizations ? Give examples. 20
 4. How Intrinsic Motivation differs from Extrinsic Motivation ? Can both these operate at the same time ? Explain. 20

5. Critically examine the contributions of Douglas McGregor in understanding human behaviour in organizations. **20**
6. Write short notes on *any four* of the following : **20**
- (a) Porter-Lawler Model
 - (b) Self- actualisation needs
 - (c) Content theories of motivation
 - (d) 9-9-management style
 - (e) Learning organization.
 - (f) Transformational leadership.
7. Explain Type A and Type B Personalities. Describe the profiles of both these types of personalities. **20**
8. (a) Explain Fielder's Contingency Theory of Leadership. **10**
- (b) Can this theory be applied to modern organizations ? Explain. **10**
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