

00613 MASTER OF BUSINESS ADMINISTRATION  
(MBACT)

Term-End Examination  
June, 2012

MCT-012 : HRM CHALLENGES AND  
DIRECTIONS

Time : 3 hours

Maximum Marks : 100

Note : Attempt *any five* questions. All questions carry *equal marks*.

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1. Discuss the concept of Human Resource Management and Highlight emerging roles of human resource managers in the globalized economy. 20
  2. Throw some light on HRM, Human values and Professional Ethics in corporate arena. 20
  3. What is Performance appraisal ? Explain the significance of 360 degree appraisal system in an organisation. How it differs from traditional appraisal system ? 20
  4. HRIS is an important tool both for recruitment and development of people. Explain. 20
  5. What are the different reasons to implement VRS ? 20

6. What is Golden hand shake and how far it is successful in downsizing process ? 20
  
  7. "Conflict and co-operation are the essential elements of industrial relations. Conflict can be minimised and co-operation can be brought about through mutual understanding between union and management". Elucidate. 20
  
  8. Discuss the role of non-monetary incentives in motivating the employee in an organisation. 20
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