

00323

**MASTER OF BUSINESS ADMINISTRATION
(FULL TIME PROGRAMME) (MBACN)**

Term-End Examination

June, 2012

MCN-009 : HUMAN RESOURCE MANAGEMENT

Time : 3 hours

Maximum Marks : 100

Note : Answer *any five* questions. All questions carry *equal* marks.

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1. How is the concept of "Human Resource Management differ from "Personnel Management" ? Discuss. 20
 2. Describe briefly the various steps that are involved in hiring human resources in an organisation. 20
 3. What do you mean by interview ? Discuss the various types of interviews conducted by industrial organisations. 20
 4. Describe in detail the process of performance appraisal. 20
 5. Write notes on :
 - (a) Management By Objective 10
 - (b) 360° degree appraisal 10

6. Critically discuss how cross cultural Work Force Management helps an organisation to achieve its objectives. 20
 7. Define "Ethics". What are the ethical responsibilities of HR Managers ? What are the principles of making a HR manager effective ? 20
 8. What is Job Rotation ? How job rotation motivate the employee and help the Organisation in its prospective growth ? 20
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