

No. of Printed Pages : 2

**MER-010**

**MASTER OF ARTS  
(ENTREPRENEURSHIP)  
(MAER)**

**Term-End Examination  
December, 2023**

**MER-010 : ORGANISATIONAL MANAGEMENT  
AND LABOUR RELATIONS**

*Time : 3 Hours*

*Maximum Marks : 100*

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***Note** : Attempt any **five** questions. All questions  
carry equal marks.*

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1. What is an organisation ? Explain the types of organisational structure. 20
2. Define Business Communication. Explain the internal and external types of business communication. 20
3. What do you understand by Managing Information System ? What factors should be taken into account while designing an effective MIS ? 20

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4. Write short notes on any *two* of the following :  
10 each
- (a) Controlling and Decision-making skills
  - (b) Approaches of Team Building
  - (c) Stressors and related techniques
5. What do you mean by Executive Development ?  
Why is it important ? Explain the steps/procedure for designing an executive development programme. 5+5+10
6. Write short notes on any *two* of the following :  
10 each
- (a) Planning and organising skills
  - (b) Theories of leadership
  - (c) Voluntary Welfare Amenities
7. Explain the concept of HRIS. Explain its need and effectiveness. How is the designing and implementation of HRIS done ? 5+5+5+5
8. "Indian labour laws have both positive and negative sides." Discuss this statement in light of labour laws orientation. 20

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