## M. SC. IN HOSPITALITY ADMINISTRATION (MHA)

## Term-End Examination December, 2023

## MHA-08: MANAGING ENTREPRENEURSHIP: SMALL AND MEDIUM BUSINESS IN TOURISM

Time: 3 Hours Maximum Marks: 100

Note: Answer any five of the following questions in about 600 words each. All questions carry equal marks.

- Define an entrepreneur. Discuss the role of entrepreneurship in SSEs and economic development.
- What are the common errors in business plan formulation? Elaborate with suitable examples from the hospitality industry. Draw a model business plan for a 3 star hotel.

- 3. What do you understand by Entrepreneurial Competencies? What are the major entrepreneurial competencies that contribute toward better performance? Explain.
- 4. What is marketing orientation? Discuss the variables for determining market demand. 20
- 5. Write short notes on the following :  $4\times5=20$ 
  - (i) Simulation
  - (ii) Performance Index
  - (iii) Commercial and Professional Services
  - (iv) Liabilities Management
- 6. What is Break-Even Analysis (BEA)? Discuss its importance with respect to the hospitality industry.
- 7. Explain the significance of performance evaluation for financial management. 20
- 8. Discuss the issues and problems in family business. Also suggest strategies to cope with them.

- 9. Discuss the importance of Small Scale Enterprise (SSE) in tourism and hospitality industry.
- 10. Differentiate between the following:  $2\times10=20$ 
  - (a) Partnership and Proprietorship form of business
  - (b) Entrepreneurial Skill and Competencies