

No. of Printed Pages : 2

MPCE–031

**MASTER OF ARTS (PSYCHOLOGY)
(MAPC)**

Term-End Examination

December, 2023

MPCE-031 : ORGANIZATIONAL BEHAVIOUR

Time : 2 Hours

Maximum Marks : 50

***Note** : All Sections are compulsory. Marks are given against each Section.*

Section—A

Note : Answer any *two* of the following questions in about **450** words each. $2 \times 10 = 20$

1. Discuss the scope of organisational psychology.
2. Discuss Davis and Newstrom's (1989) characteristics of organisational behaviour.
3. Explain the outcomes of job satisfaction.
4. Describe any *two* process theories of motivation.

Section—B

Note : Answer any *four* of the following questions in about **250** words each. $4 \times 6 = 24$

5. Discuss the historical development of organisational psychology.

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6. Explain the nature and components of organisational commitment.
7. Define leadership. Describe the factors of leadership.
8. Discuss the 12 C's of teambuilding.
9. Explain the concept of psychological contract and people-organisational relationship.

Section—C

Note : Write short notes on any *two* of the following
in about **100** words each. 2×3=6

10. Organisational culture
11. Meta needs
12. Sources of interpersonal conflict