

**MASTER OF BUSINESS ADMINISTRATION
(MBA)**

Term-End Examination

December, 2022

**MMPH-004 : INDUSTRIAL AND EMPLOYMENT
RELATIONS**

Time : 3 hours

Maximum Marks : 100

(Weightage : 70%)

Note : *Attempt any **five** questions. All questions carry 20 marks.*

1. Who are the actors of industrial and employment relations ? Discuss any two approaches to industrial and employment relations.
2. How do fundamental rights provide a basis for labour legislations ? Briefly discuss the role of the ILO in improving labour conditions in India.
3. Write an essay on the development of trade unions in India focusing on its present status.
4. Identify the factors responsible for emergence of non-union organisations. Write a brief note on dispute settlement in non-union organisations.

5. Enumerate the development approach to industrial relations. Justify your answer with suitable illustrations.
 6. What are the main features of collective bargaining ? Give an account of various theories of collective bargaining.
 7. Explain the concept of industrial discipline. Discuss the process of disciplinary action and its advantages and disadvantages in an industry.
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