2+1

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MASTER OF SCIENCE (DIETETICS AND FOOD SERVICE MANAGEMENT) (M.Sc. DFSM)

Term-End Examination December, 2022

MFN-007 : ENTREPRENEURSHIP AND FOOD SERVICE MANAGEMENT

Time: 3 hours Maximum Marks: 100

Note: (i) Question no. 1 is compulsory.

- (ii) Attempt five Questions in all.
- (iii) All questions carry equal marks.
- **1.** (a) List any five principles of management you will apply in a food service unit.
 - (b) What do you understand by the "Management by Objectives" approach for management ? Who introduced this approach?
 - (c) Enlist the six phases of planning you will adopt while designing the layout of your food service unit.
 - (d) What features of equipment will you keep in mind while selecting/purchasing them.
 - (e) Before planning a menu for your organization, what points will you consider? Enlist.

		store room, what measures would you consider? Enlist	3
	(g)	List any three advantages and three disadvantages of using disposables in a food service unit.	3
2.	(a)	Enlist the six functions of management. As a food service manager enumerate the activities you will perform using these functions.	15
	(b)	Briefly discuss the importance of market survey for establishing a food service unit.	5
3.	(a)	What architectural features will you put in place while designing the layout of your food service unit? Explain briefly.	10
	(b)	As an entrepreneur, what marketing plan will you consider before embarking on a promotional campaign for your unit? Explain briefly.	10
4.	(a)	Present a review on the different types of menu and their uses in a food service establishment.	10
	(b)	With the help of a flowchart, illustrate the different methods of purchase available for	

In order to ensure smooth functioning of a

(f)

unit. Explain any one method in detail.

buying food commodities for a food service

4+6

5.	(a)	What is a standardized recipe? How is it an		
		important tool for production control. 4	+3	
	(b)	Illustrate the different cooking methods		
		highlighting their application in quantity		
		food production.	13	
6.	Ravi	is managing a canteen in an educational		
	insti	tution. Explain the following briefly:		
	(a)	He needs to adopt a proper method of pricing for the dishes prepared. How can		
		he use the mark-up method for		
		determining the selling price?	7	
	(b)	What information will he need to prepare a		
		Profit and Loss statement? Give example.	7	
	(c)	What type of services will he adopt for his		
		establishment?	6	
7.	Diffe	erentiate between the following, giving		
	exan	nples:		
	(a)	Commissary and Assembly serve system	8	
	(b)	Centralized and Decentralized food service	5	
	(c)	Staff scheduling and Work schedule	7	

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- **8.** Write short notes on any **four** of the following: 5+5+5+5
 - (a) Responsibilities of a dietitian in the management of dietetics department.
 - (b) Training process of employees in a food service unit.
 - (c) Principles of motion economy.
 - (e) Cleaning agents for maintaining food service unit cleanliness and sanitation.
 - (c) Precautions for holding hot food/cooked foods.