

**POST GRADUATE DIPLOMA IN HOSPITAL
AND HEALTH MANAGEMENT**

Term-End Examination

December, 2021

**DHHM-02 : CLINICAL, DIAGNOSTIC AND
THERAPEUTIC SERVICES AND SUPPORT AND
UTILITY SERVICES AND RISK MANAGEMENT**

Time : 3 hours

Maximum Marks : 70

Note : *All questions are **compulsory**. Attempt question nos. 1 and 2 within 2000 words. Attempt short notes within 1000 words each.*

1. (a) Discuss aims, objectives and quality control measures of Dietary Services Department of a hospital. 7
- (b) Describe planning, organization and management of Dietary Services of a 750-bedded hospital. 8
2. (a) Define and classify Accident Emergency Services. 5
- (b) How will you plan and organize Accident Emergency Services for a large hospital ? 10

3. Write short notes on any *four* of the following : *4×10=40*

- (a) Medico-Legal Aspects of Medical Records
 - (b) Theatre Sterile Supply Unit (TSSU)
 - (c) Advantages of Mechanized Laundry
 - (d) Universal Standard Precautions (USP)
 - (e) Reduction of Waiting Time in OPD
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