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DHHM-01

**POST GRADUATE DIPLOMA IN
HOSPITAL AND HEALTH
MANAGEMENT (PGDHHM)**

Term-End Examination

December, 2021

DHHM-01 : INTRODUCTION TO MANAGEMENT-I/

INTRODUCTION TO MANAGEMENT-II

Time : 3 Hours

Maximum Marks : 70

Note : (i) *Attempt all questions.*

(ii) *Five marks question should not exceed
500 words.*

(iii) *Fifteen marks question should not exceed
2000 words.*

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1. Resources will always be constraint. Discuss the relevant cost containment measures that can be adopted in hospitals. 15

[2]

2. Enlist various management techniques. Describe any *two* techniques which are useful to you as an hospital administrator. 15
3. Write short notes on any *four* of the following : 5×4=20
- (a) Maslow's theory of motivation
 - (b) Queuing theory
 - (c) Break Even Analysis
 - (d) Lead Time
 - (e) Supportive Supervision
5. Write short notes on any *four* of the following : 5×4=20
- (a) Collective Bargaining
 - (b) Equipment Audit
 - (c) Functions of Logistic Management
 - (d) Managerial Skills
 - (e) Balance Sheet

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P. T. O.