

M.A. (DISTANCE EDUCATION)

Term-End Examinations

February, 2021

**MDE-419 : STAFF TRAINING AND DEVELOPMENT IN
DISTANCE EDUCATION**

Time : 3 hours

Maximum Weightage : 75%

Note : Answer all the **three** questions. All the **three** questions carry equal weightage.

1. Answer any **one** of the following questions in about 1200 words :

(a) Critically discuss various reasons for professional training for distance teachers.

OR

(b) Critically discuss the importance of continuous professional development of staff in any organisation.

2. Answer any **four** of the following questions in about 300 words each :

(a) Briefly discuss any one strategy used to develop staff for distance education.

(b) Who is a reactive trainer ? Give reasons for your answer.

- (c) Differentiate the notions of 'efficient' and 'effective' training.
- (d) How can you provide training to develop self-learning print material ?
- (e) How do you formulate the objectives of one-day training of section officers of any open university ?
- (f) Do you think 'language' is important for providing training ? Give example to support your answer.

3. Answer any *one* of the following questions in about 1200 words :

- (a) Discuss the steps to organize a 3-day training workshop for newly appointed academic counsellors of an open university. Discuss all the stages from 'planning to evaluation' of the workshop.

OR

- (b) Critically discuss any two approaches to evaluating online training.
