

MASTER OF ARTS (PSYCHOLOGY)

Term-End Examination

February, 2021

MPCE-031 : ORGANIZATIONAL BEHAVIOUR

Time : 2 hours

Maximum Marks : 50

Note : All sections are **compulsory**.

SECTION A

*Answer any **two** of the following questions in about 450 words each :*

2×10=20

1. Differentiate between Organizational Behaviour and Organizational Psychology. Discuss the scope of Organizational Psychology. 3+7
2. Discuss any three models of Organizational Behaviour. 10
3. Elucidate the principles of social learning. How does self-efficacy affect behaviour ? 5+5
4. Discuss the nature of work motivation. 10

SECTION B

Answer any **four** of the following questions in about 250 words each :

4×6=24

5. Explain Hierarchy of Needs theory of Maslow. 6
6. Discuss employee ownership in detail. 6
7. Discuss the methods to create effective teams. 6
8. Discuss the techniques to resolve workplace conflict. 6
9. Discuss the nature and components of organisational commitment. 2+4

SECTION C

Write short notes on any **two** of the following in about 100 words each :

2×3=6

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| 10. Desensitization | 3 |
| 11. Transformational Leadership | 3 |
| 12. Intrinsic Motivation | 3 |
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