

**BACHELOR'S DEGREE PROGRAMME (BDP)**  
**(B.A. PSYCHOLOGY)**

**Term-End Examination**  
**February, 2021**

**BPCE-015 : INDUSTRIAL AND  
ORGANIZATIONAL PSYCHOLOGY**

*Time : 2 hours*

*Maximum Marks : 50*

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**Note :** *All sections are compulsory.*

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**SECTION A**

*Answer any **two** of the following questions in about  
450 words each :*

*2×10=20*

1. Discuss the major fields of Industrial and Organisational (I/O) Psychology. Explain the different methods of research used in I/O Psychology. *5+5*
2. Explain the concept of accident proneness. Discuss the causes of accidents and models of accident phenomenon. *2+4+4*
3. Explain the various causes of stress. *10*
4. Describe the various steps involved in behavioural management. *10*

## SECTION B

Answer any **four** of the following questions in about  
250 words each :

4×6=24

5. Discuss the various Hawthorne studies with reference to the Human Relations Movement. 6
6. Explain some of the critical behaviours at the workplace. 6
7. Discuss the rationale and component systems of Human Resource Development (HRD). 2+4
8. Discuss the main components of Performance appraisal system. 6
9. Discuss Maslow's Hierarchy of Needs theory of motivation. 6

## SECTION C

*Write short notes on any **two** of the following in about 100 words each :*

*2×3=6*

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| <b>10.</b> Use of I/O Psychology         | <b>3</b> |
| <b>11.</b> Optimal Shift Work Scheduling | <b>3</b> |
| <b>12.</b> Types of Motives              | <b>3</b> |
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