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MS-425

**MANAGEMENT PROGRAMME
(BANKING AND FINANCE) (MPB)**

Term-End Examination

December, 2020

**MS-425 : ELECTRONIC BANKING AND
IT IN BANKS**

Time : 3 Hours

Maximum Marks : 100

Note : *Attempt any **five** questions. All questions carry equal marks.*

1. What do you understand by the term 'Local Area Network' (LAN) ? Discuss the software and hardware technologies used in LAN. Describe the different types of LAN Networks.
2. Explain the meaning and characteristics of Decision Support Systems (DSS). How is DSS different from Management Information System (MIS) ?

3. Explain the Automated Teller Machines (ATM) technology. Describe the different models of ATMs. What are the advantages and limitations of ATMs ?
4. What are the steps involved in the process of Electronic Data Interchange (EDI) ? Explain the applications of EDI in the banking industry.
5. Describe a Virtual Private Network (VPN) and the technology used in VPN. Discuss the role of VPN in the financial sector.
6. How can a Disaster Recovery Plan be made effective ? Describe the process and methodology of Disaster Recovery Planning.
7. Explain 'Groupware Computing' and the technology used in different areas of a typical Groupware model.

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8. Write short notes on any *four* of the following :

- (a) Call Center
- (b) Indian Financial Network (INFINET)
- (c) Cyber Cash
- (d) Compliance Risk
- (e) Outsourcing