

**POST GRADUATE DIPLOMA IN HOSPITAL
AND HEALTH MANAGEMENT**

Term-End Examination

February, 2021

**DHHM-02 : CLINICAL, DIAGNOSTIC AND
THERAPEUTIC SERVICES AND SUPPORT AND
UTILITY SERVICES AND RISK MANAGEMENT**

Time : 3 hours

Maximum Marks : 70

Note : *All questions are **compulsory**.*

1. Describe the planning considerations of linen and laundry services. Discuss quality control of mechanised laundry services. 8+7

2. Enumerate functional goals of an in-patient nursing unit. Discuss in detail physical facilities required for a ward unit. 5+10

3. Write short notes on any *four* of the following : 4×10=40

- (a) Medico-legal aspects of medical records
 - (b) Planning considerations of Emergency Department of a 500-bedded hospital.
 - (c) Functions of Housekeeping Department
 - (d) Fire hazards in hospitals
 - (e) Managerial issues in Pharmacy services of hospitals
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