

No. of Printed Pages : 2

**DHHM-01**

**POST GRADUATE DIPLOMA IN  
HOSPITAL AND HEALTH  
MANAGEMENT (P. G. D. H. H. M.)**

**Term-End Examination**

**December, 2020**

**DHHM-01 : INTRODUCTION TO MANAGEMENT—I  
INTRODUCTION TO MANAGEMENT—II**

*Time : 3 Hours*

*Maximum Marks : 70*

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**Note :** *Attempt all questions.*

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1. Describe the various types of financial audits used in hospitals. Explain the advantages and disadvantages of these methods. 15
  
2. What is supervision ? Describe various types of supervision along with their advantages and disadvantages. 15
  
3. Write short notes on any *four* of the following : 5×4=20
  - (a) Principles of management

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- (b) Induction training
- (c) Balance Sheet
- (d) Collective bargaining
- (e) Cost effective and cost-benefit analysis

4. Write short notes on any *four* of the following :

5×4=20

- (a) Break-even Analysis
- (b) Buffer stock
- (c) Equipment maintenance plan in hospitals
- (d) Marketing of health care services
- (e) Leadership styles