

MASTER OF ARTS (PSYCHOLOGY)

Term-End Examination

December, 2019

01873

MPCE-033 : ORGANISATIONAL DEVELOPMENT

Time : 2 hours

Maximum Marks : 50

Note : All sections are compulsory.

SECTION A

*Answer any two of the following questions in about
450 words each :*

2×10=20

1. Describe the goals and importance of organisational development. 5+5
2. Explain the concept of participation. Describe various programmes that can be used to promote participation. 3+7
3. Discuss the concept and phases of Diagnosis. 3+7
4. Define effective interventions. Explain the steps in designing an intervention strategy. 3+7

SECTION B

Answer any **four** of the following questions in about
250 words each :

4×6=24

5. Discuss action research in detail. 6
6. Describe the role of managers in participation and empowerment. 6
7. Define team work. Explain the problems affecting team work. 2+4
8. Describe the preparations to be carried out before implementing change in an organisation. 6
9. Explain the types of evaluation. Describe the stages in programme evaluation. 4+2

SECTION C

*Write short notes on any **two** of the following in about 100 words each :*

2×3=6

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| 10. Characteristics of OD Programmes | 3 |
| 11. Executive Coaching | 3 |
| 12. Human Relations Approach to Job Design | 3 |
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