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BME-007

**B.Tech. MECHANICAL ENGINEERING
(COMPUTER INTEGRATED MANUFACTURING)/
B.Tech. AEROSPACE ENGINEERING (BTAE)**

Term-End Examination, 2019

BME-007 : QUALITY ENGINEERING

Time : 3 Hours

Maximum Marks : 70

Note : Answer **any seven** questions. All questions carry equal marks. Use of scientific calculator is allowed. Assume suitable data if required.

1. What is meant by ISO-9000 ? What are the benefits of ISO-9000 in today's global environment ? [10]
2. What are the common points in Juran's, Crosby's and Feigenbanm's philosophies ? Discuss Ishikawa's approach towards TQM. [5+5=10]
3. Explain in detail the procedure for constructing control charts for attributes. [10]



4. What is quality control ? Explain the need for controlling the quality of goods and services, with suitable examples. [10]
5. What is design of Experiments ? Discuss in detail the Taguchi's experimental design method. [4+6=10]
6. Define and explain the terms MTBF and MTTR. A system has mean time between failure of 120 hours and the inherent availability of 0.90. What is the mean time to repair ? [5+5=10]
7. Explain the steps used in hypothesis testing. Discuss the statistical errors in detail. [5+5=10]
8. Write a detailed note on Six-Sigma methodology (DMAIC) of quality management. [10]
9. Why are safety procedures becoming requirements of good management ? What steps are to be taken for safety and good health of workers under the guidelines of OSHA ? What benefits are expected from occupational safety policy ? [10]

10. Write short notes on any two of the following : [2×5=10]

- (a) Zero defects and its significance
- (b) Kaizen philosophy
- (c) FMECA
- (d) Quality Circles.

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