

**MASTER OF ARTS (DISTANCE EDUCATION)
M.A. (DE)**

Term-End Examination

December, 2018

**MDE-419 : STAFF TRAINING AND
DEVELOPMENT IN DISTANCE EDUCATION**

Time : 3 hours

Weightage : 75%

Note : (i) Answer all the three questions.

(ii) All the three questions carry equal weightage.

1. Answer any one of the following in about 1200 words :
 - (a) Describe the three levels of need analysis. Discuss the contribution of each for training.
 - (b) Discuss critically any two training methods you may use in the context of distance education.

2. Answer any four of the following questions in about 300 words each :
 - (a) What are the purposes of evaluation of a training programme ?
 - (b) List the tools for e-learning environment.
 - (c) Discuss interview as a method of evaluation of a training programme.
 - (d) Who are called pro-active trainers ? Give examples in the context of distance education.

- (e) Write in brief about 'interaction' and 'collaboration' tools used in online environment.
- (f) Briefly discuss portfolio approach.

3. Answer any one of the following in about 1200 words :

- (a) Discuss with examples Learning Management System (LSM).
 - (b) If you are asked to plan and organize a 3-day training programme for the course writers in distance education, how do you plan and organize the programme ? Prepare a schedule of the training programme.
-