

01461

MASTER OF ARTS (PSYCHOLOGY)

Term-End Examination

December, 2018

MPCE-033 : ORGANISATIONAL DEVELOPMENT

Time : 2 hours

Maximum Marks : 50

Note : All sections are compulsory.

SECTION - A

Answer any **two** of the following questions in
about **450** words each : **2x10=20**

1. Describe the characteristics of organisational development. **10**

2. Explain the concept of team work. Discuss the problems affecting team work. **5+5**

3. Explain resistance to change. Discuss the preparation that needs to be carried out before implementing change. **3+7**

4. Define organisational development interventions and discuss major families of organisational development intervention activities. **3+7**

SECTION - B

Answer **any four** of the following questions in about **250** words each : **4x6=24**

5. Describe action research and explain the major theories. **3+3**
6. Elucidate the role of managers in participation and empowerment. **6**
7. Describe the features of parallel learning structures. **6**
8. Discuss the purpose of carrying out diagnosis in an organisation. **6**
9. Explain survey feedback and appreciative inquiry. **3+3**

SECTION - C

Write short notes on **any two** of the following in about **100** words each : **2x3=6**

10. Job design **3**
 11. Organisational change **3**
 12. Third wave consulting **3**
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