

**Master of Business Administration
(MBACT)**

Term-End Examination

December, 2018

**MCTE-024 : INDUSTRIAL RELATIONS AND
LABOUR LAWS**

Time : 3 Hours

Maximum Marks : 100

Note : Attempt any *five* questions. All questions carry equal marks.

1. Explain the factors determining industrial relations. Discuss, how these factors have enhanced labour-management relationship in today's competitive business environment ?
2. What are the necessary requirements for the registration of a trade union ? Illustrate the role of ILO in the recognition of trade unions.
3. Describe various types of conflicts. What strategies do you suggest to deal with them ?

4. Describe the available machinery for the prevention and settlement of Industrial Disputes in India.
5. What are the legal provisions with respect to creche facilities ? Discuss the important suggestions made by the committee on labour welfare for improvement of creche facilities.
6. What are the functions of welfare officer ? Explain the duties performed by welfare officer under the Factories Act ?
7. Critically evaluate the recommendations of the National Commission of Labour for successful functioning of collective bargaining.
8. Describe *five* types of occupational hazards with suitable examples. Explain the methods to handle these hazards in any industrial setup.