

00444 MBA IN INTERNATIONAL HOSPITALITY  
MANAGEMENT (MBAIHM)

Term-End Examination

December, 2017

**MHY-011 : HUMAN RESOURCE MANAGEMENT**

*Time : 3 hours*

*Maximum Marks : 100*

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*Note : Attempt any five questions. All questions carry equal marks.*

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1. "Performance appraisal plans are designed to meet the needs of the organisation as well as the individual". Justify the statement with relevant examples. 20
2. Why is manpower assessment necessary for human resource management ? Explain best practices of Human Resources for retention of staff. 20
3. "Education and training are the most important dimensions affecting quality of human resource in terms of knowledge and skills". Elaborate this statement with examples. 20
4. Explain the various factors affecting the designing of pay structure and compensation packages. 20

5. "Human resource planning still needs a self driven force to come up in the row of international standards". Illucidate with example. 20
6. Write an essay on significance of "Performance management", elaborating it's concept. 20
7. Explain the future trends in organisational development in the context of competencies required. 20
8. Write an essay on importance, role and functions of Human Resource Management in a hotel. 20
9. Write short notes on : 2x10=20  
(a) Role Description  
(b) Organisational change leads to organisational development
10. Explain briefly : 4x5=20  
(a) Career Planning  
(b) Fringe benefits  
(c) Cost to company  
(d) Orientation
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