

BACHELOR IN HOTEL MANAGEMENT (BIHM)

Term-End Examination

December, 2017

**BHY-038 : ENVIRONMENTAL STUDIES AND
FACILITY PLANNING**

Time : 3 hours

Maximum Marks : 100

Note : (i) Answer any five questions.

(ii) All questions carry equal marks.

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1. Discuss various ill effects of environmental pollution and the steps taken by hotel industry to check the same. 20
 2. Plan and design a food and beverage outlet with capacity of 100 persons focussing on service area. 20
 3. Draw layout of following areas in five star hotel :
(a) Kitchen (b) Front office 2x10=20
 4. Discuss the role and significance of concept of design in hotel industry. 20
 5. How does facility planning helps in operational effectiveness of a hotel ? 20
 6. Highlight the role of community and guests in development of environment friendly hotels. 20

7. With the help of layouts, differentiate suite room from a standard guest room of a five star hotel. 20
 8. (a) Explain the significance of guest's safety and security in hotel industry. 2x10=20
(b) Discuss various fire fighting devices used in hotel.
 9. Write a detailed note on future building styles with special reference to building material and their uses. 20
 10. "Perfect and planned design helps in overall maintenance of hotels". Justify with special reference to operational departments. 20
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