

**ADVANCED CERTIFICATE IN POWER
DISTRIBUTION MANAGEMENT**

Term-End Examination

01012

December, 2017

BEE-003 : MANAGEMENT OF POWER DISTRIBUTION

Time : 3 hours

Maximum Marks : 100

*Note : Section A is **compulsory**. Attempt any **ten** questions each from Section B and Section C.*

SECTION A

1. State whether the following statements are *True* or *False* : *10×1=10*
- (a) Budget is a traditional and widely used control process.
 - (b) The Right to Information Act is a step forward in the direction of Corporate Governance.
 - (c) ISO 9000 is a set of quality standards created by the International Organisation for Standardisation.
 - (d) Serviceability is one of the dimensions of Inventory Management.

- (e) PERT chart is useful for Total Quality Management (TQM).
- (f) KRA is a part of Performance Management System.
- (g) VRS can be planned for consistent underperformers.
- (h) Franchisee scheme discourages decentralised management.
- (i) Inter-group conflict increases innovation.
- (j) Nowadays DPRs serve utilities internal accounting purposes.

SECTION B

Answer any *ten* questions.

10×3=30

2. Examine the purpose of communication.
3. Why should accounting practices be standardised ?
4. Define Balance Sheet.
5. List the merits of ARR.
6. What is Internal Rate of Return ?
7. What is meant by the term Leverage ?
8. What is meant by Budgeting ?
9. Differentiate between fixed and flexible budgets.
10. What is Variable Overhead Cost Variance ?
11. What are different types of costs ?
12. What is Profit and Loss Account ?
13. What is Marginal Cost ?

SECTION C

Answer any **ten** questions.

10×6=60

14. What purposes are served through vertical communication ?
 15. Describe at least five key factors for developing a successful scheme in power distribution.
 16. Make comparative statements of benefits of turnkey contracts vis-a-vis unit rate contracts.
 17. Explain the process of DPR preparation.
 18. What are the reasons and benefits of change ?
 19. Discuss and compare contemporary models of people change management.
 20. Explain the concepts of mergers and acquisitions.
 21. Discuss different types of organisation structures. Which type fits the best ?
 22. What is Performance Management System ? Give examples.
 23. Explain in detail the Supply Chain Management System.
 24. List some of the best practices in complaint handling.
 25. What are the activities involved in DPR preparation ?
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