## M.Sc. IN HOSPITALITY ADMINISTRATION (MHA)

## Term-End Examination December, 2016

## MHA-008: MANAGING ENTREPRENEURSHIP: SMALL AND MEDIUM BUSINESS PROPERTIES

Time: 3 hours Maximum Marks: 100

Note: Attempt any five questions. All questions carry equal marks.

- 1. Identify and discuss some broad areas which present an enormous variety of opportunities for creativity and innovation in small business related to hospitality and tourism.
- 2. What do you understand by "Entrepreneurial Competencies"? Discuss the role of knowledge, skill, motives and traits in entrepreneurial competencies.
- 3. Discuss the government policy towards 20 developing and promoting small scale industry and small scale business.
- 4. Write short notes on the following: 4x5=20
  - (a) SWOT Analysis
  - (b) Simulation
  - (c) The Zeroing in Process
  - (d) Commercial and Professional Service

- 5. What do you understand by market orientation?
  Why should an entrepreneur go for market assessment? Substantiate you answer with suitable examples from hospitality industry.
- 6. "In the hospitality sector location of the service is a very important factor. Very often the location decides the tariff rates or the price of services." Analyse the statement by giving suitable examples.
- 7. What is a company? What are the distinctions between a private company and a public company?
- 8. Write a note on "Financial Management Issues in SSE."
- 9. Describe the various stages of growth in the life of a small scale enterprise. What type of a stabilisation strategy would you adopt as an entrepreneur?
- 10. Write short notes on any two of the following:
  - (a) Human Resource Management in SSE 10x2=20
  - (b) Break-even Analysis
  - (c) Issues/Problems in family business