

MASTER OF ARTS (PSYCHOLOGY)

Term-End Examination

December, 2016

MPCE-033 : ORGANISATIONAL DEVELOPMENT

Time : 2 hours

Maximum Marks : 50

Note : All sections are compulsory.

SECTION - A

Answer **any two** of the following questions in
about **500** words each : **2x10=20**

1. Discuss the elements of first order change in organisational development. **10**
2. Discuss in detail the normative re-educative strategy for change. **10**
3. Explain the concept of change. Discuss preparation before implementing change. **5+5**
4. Describe interventions related to total organisations. **10**

SECTION - B

Answer **any four** of the following questions in
about **300** words each : **4x6=24**

5. Discuss the significance of organisational development. **6**

6. Describe the benefits of participation and empowerment. 3+3
7. Define Team. Discuss the stages of team development. 2+4
8. Explain Kotter's Eight Step Plan for implementation of change. 6
9. Describe major families of organisational development intervention activities. 6

SECTION - C

Write short notes on **any two** of the following in about **100** words each : 2x3=6

10. Parallel Learning Structures. 3
 11. Programme Evaluation. 3
 12. Mentoring 3
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