

MASTER OF ARTS (PSYCHOLOGY)

Term-End Examination

December, 2016

MPCE-031 : ORGANIZATIONAL BEHAVIOUR

Time : 2 hours

Maximum Marks : 50

Note : All Sections are compulsory.

SECTION - A

Answer **any two** of the following questions in about 500 words each :

2x10=20

1. Discuss the various characteristics of the field of Organisational Behaviour. **10**
2. Describe any two content theories of motivation. **10**
3. Define Organisational Commitment. Explain the components of Organisational Commitment. **3+7=10**
4. Discuss the characteristics and approaches of leadership. **5+5=10**

SECTION - B

Answer **any four** of the following questions in about 300 words each :

4x6=24

5. Discuss the nature of organisations. **6**
6. Explain the importance of motivation in organisations. **6**

7. Describe Kotter's eight steps to successful organizational change management. 6
8. Discuss the principles of conflict resolution. 6
9. Describe the general principles of social learning theory. 6

SECTION - C

Write short notes on **any two** of the following in about 100 words each : 2x3=6

10. Distinguish between primary and secondary motives. 3
 11. Cognitive mapping. 3
 12. Flexible working hours. 3
-