## MANAGEMENT PROGRAMME

## Term-End Examination December, 2015

MS-66: MARKETING RESEARCH

Time: 3 hours Maximum Marks: 100

(Weightage 70%)

Note: (i) Attempt any three questions from Section-A.

(ii) Section-B is compulsory.

(iii) All questions carry equal marks.

## **SECTION - A**

- 1. What is Research Design? With an example each, explain the various kinds of Research Designs that can be used in Marketing Research.
- 2. The management of a leading department store has approached you with a problem of decrease in footfalls in its store. As a consultant you are required to develop a "Marketing Research Proposal" clearly giving the stages in the Marketing Research process for this case.
- 3. What is the relevance of Projective Techniques in data collection for Marketing Research? With examples, explain the various kinds of Projective Techniques used in Marketing Research.

- 4. Write short notes on any three of the following:
  - (a) Semantic Differential Scale
  - (b) Non Probability Sampling techniques
  - (c) Factors affecting the validity of an experiment
  - (d) Discriminant analysis
  - (e) Graphical presentation of data

## **SECTION - B**

5. An FMCG company has recently launched a SOYA MILK based drink in ready-to-consume packs. It is available in 200 mL and 1 lt tetrapack and is positioned on the health platform. The company wants to commission a research to determine initial consumer trial and perception and opinion about the product.

Using appropriate scales, develop a questionnaire that could be used for this research. (The questionnaire would be administered personally and take about 10-15 minutes to administer)