

**POST GRADUATE DIPLOMA IN HOSPITAL  
AND HEALTH MANAGEMENT**

**Term-End Examination**

**December, 2015**

**DHHM-2 : CLINICAL, DIAGNOSTIC AND  
THERAPEUTIC SERVICES AND SUPPORT AND  
UTILITY SERVICES AND RISK MANAGEMENT**

*Time : 3 Hours*

*Maximum Marks : 70*

**Note : All questions are compulsory.**

1. (a) What is Ambulatory Care ? **2+7+6=15**  
(b) How will you plan and design Out Patient Department (OPD) for a 300 bedded District Hospital ?  
(c) Discuss various steps to reduce overcrowding vis-a-vis waiting time in a OPD.
2. (a) Define Hospital Acquired Infection (HAI).  
(b) Discuss the Epidemiology of HAI. **2+6+7=15**  
(c) Describe various steps that can be taken to control HAI.
3. Write short notes on **any four** : **10x4=40**
  - (a) Progressive Patient Care (PPC).
  - (b) Hospital Formulary.
  - (c) Bed Occupancy Rate (BOR).
  - (d) Zoning Concept in O.T.
  - (e) Types of Hospital Emergency Services.