

00121

**POST GRADUATE CERTIFICATE IN QUALITY
MANAGEMENT IN HEALTHCARE (PGCQM)**

Term-End Examination

December, 2015

MAH-014 : ETHICAL ISSUES

Time : 3 hours

Maximum Marks : 100

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- Note :**
- (i) *Attempt any five questions.*
 - (ii) *All questions carry equal marks.*
 - (iii) *Each question carries 20 marks.*
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1. Describe in detail medication errors and mistakes in healthcare settings. **20**

2. Describe the following :
 - (a) Adverse drug events **10**
 - (b) Errors **10**

3. Critically discuss the impact of adverse events in healthcare. **20**

4. Write in detail on implementing the specific medication, safety policies, rules and controls. **20**

5. Describe various measures and recommendations for reducing the medication errors. **20**

6. Discuss the criteria for resources allocation in providing quality healthcare. 20
 7. Write in detail the effects of economic and social impacts of adverse events. 20
 8. Discuss in detail the procedures and practices in marketing healthcare safety. 20
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